



09-24-04

3623

JPW

Application No. 09/813,209  
Information Disclosure Statement

Customer No. 01933

Attorney Docket No. 01161/LH

Express Mail Mailing Label

**IN THE UNITED STATES PATENT  
AND TRADEMARK OFFICE**

No.: EV 443227039 US

Date of Deposit: September 23, 2004

Applicant(s): M. NOZAKI et al

Serial No. : 09/813,209

Filed : March 20, 2001

For : SYSTEM, METHOD AND  
COMPUTER PROGRAM PRODUCT  
FOR COMPLAINT REPORT  
ISSUE

Art Unit : 3623

Examiner : Eric T. Shaffer

I hereby certify that this paper is being deposited with the United States Postal Service with sufficient postage "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to the Commissioner for Patents, P.O. Box 1450 Alexandria, VA 22313-1450

N. Sahadeo  
Nalini P. Sahadeo

In the event that this Paper is late filed, and the necessary petition for extension of time is not filed concurrently herewith, please consider this as a Petition for the requisite extension of time, and to the extent not tendered by any form PTO-2038 which may be attached hereto, authorization to charge the extension fee, or any other fee required in connection with this Paper to Account No. 06-1378.

**INFORMATION DISCLOSURE STATEMENT**

MS AMENDMENT  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

S I R :

Submitted herewith is a form PTO/SB/08A and copies of the publications listed thereon.

US Application Publication No. 2001/0051952, USP 6,513,052 and USP 6,678,764 were all cited by the Examiner in related application Serial No. 10/002,771. US Application Publication No. 2002/0156692 was cited by the Examiner in related application Serial No. 10/002,772.

It is respectfully requested that the Examiner return an initialed copy of the attached form PTO/SB/08A to confirm that the publications listed thereon have all been considered and made of record.

Application No. 09/813,209  
Information Disclosure Statement

Customer No. 01933

This IDS is being submitted before the issuance of a first Office Action. Therefore, it is respectfully submitted that no fees are required. Nonetheless, authorization is hereby given to charge any necessary fees against Account No. 06-1378.

Respectfully submitted,



Douglas Holtz  
Reg. No. 33,902

Dated: September 23, 2004

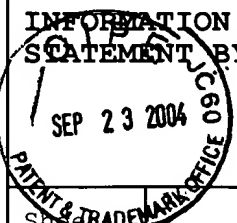
Frishauf, Holtz, Goodman & Chick, P.C.  
767 THIRD AVENUE - 25TH FLOOR  
New York, New York 10017-2023  
Tel. No. (212) 319-4900  
FAX No. (212) 319-5101  
DH:iv

Please type a plus sign (+) inside this box →

+

PTO/SB/08A (08-00)

U.S. Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

Substitute for Form 1449A/PTO  <b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b>  	Application Number		109/813,209
	Filing Date		March 20, 2001
	First Named Inventor		M. NOZAKI
	Group Art Unit		3623
	Examiner Name		Eric T. Shaffer
Sheet 1 of 1	Attorney Docket Number		01161/LH

### U.S. PATENT DOCUMENTS

Exam. Inits <sup>1</sup>	Cite No <sup>1</sup>	Document Number	Kind Code <sup>2</sup>	Name of Patentee or Applicant	Publication Date MM-DD-YYYY	Relevant Portion
		2001/0051952	A1	NAKAZATO, Toshiaki	12-13-2001	
		6,513,052	B1	BINDER, Erin	01-28-2003	
		6,678,764	B2	PARVULESCU et al	01-13-2004	
		2002/0156692	A1	SQUEGLIA et al	10-24-2002	

### FOREIGN PATENT DOCUMENTS

Exam. Inits <sup>1</sup>	Cite No <sup>1</sup>	Offc <sup>3</sup>	Document Number <sup>4</sup>	Kind Code <sup>5</sup>	Name of Patentee or Applicant	Publication Date MM-DD-YYYY	Relevant Portion	T <sup>6</sup>

Examiner Signature	Date Considered
--------------------	-----------------

\* EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

<sup>1</sup> Unique citation designation number. <sup>2</sup> See kinds of U.S. Patent Documents. <sup>3</sup> Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). <sup>4</sup> For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. <sup>5</sup> Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. <sup>6</sup> Place a check here if English translation is attached.

DATE MAILED: September 23, 2004